

PUBLIC NOTICE

Newberry County Water & Sewer Authority (NCWSA) is closely monitoring the spread of Coronavirus, also known as COVID-19, and is taking precautions in accordance with the state of emergency declared by Governor Henry McMaster.

NCWSA will continue to provide safe and reliable water and sewer service during this state of emergency.

Taking the Centers for Disease Control (CDC) and South Carolina Department of Health and Environmental Control (SCDHEC) recommendations into consideration, NCWSA will take the following precautionary measures.

Effective Tuesday, March 17, 2020 until further notice:

- 1. The NCWSA office is closed to the public. All business will be conducted via email (customer.service@newberrycountywsa.com) or telephone (803-276-7020).**
- 2. Utility bill payments will be accepted by mail, overnight deposit box, phone or online (www.newberrycountywsa.com). There will be no change to NCWSA's billing cycle. All bills will be due by the date printed on the bill.**
- 3. Customers may request a cut-on or cut-off of services by contacting NCWSA's office at 803-276-7020.**
- 4. NCWSA customers experiencing a water or sewer utility-related emergency during business hours, should call 803-276-7020 for assistance. After hours, customers should call 803-276-7020 and press the prompt for emergency.**

NCWSA's number one priority is always the health and safety of its customers, employees, and the community as a whole.